

Audit, Risk and Assurance Committee

| Date | 4 December 2023 |
|-------------------------------|--|
| Report title | Internal Audit Update |
| Accountable Chief Executive | Laura Shoaf, Chief Executive Email: Laura.Shoaf@WMCA.org.uk |
| Accountable Employee | Helen Edwards, Director of Law and Governance Email: Helen.Edwards@WMCA.org.uk |
| Report has been considered by | N/A |

Recommendation(s) for action or decision:

1. The Audit, Risk and Assurance Committee is recommended to:

1.1 Note the contents of the latest Internal Audit Update Report.

2. Purpose

2.1 The purpose of this report is to present the Committee with an update on the work completed by internal audit so far, this financial year.

3. Background

- 3.1 In accordance with the agreed work programme for internal audit, the reports provide an independent and objective opinion on the Combined Authority's effectiveness in managing their risk management, governance, and control environment.
- 3.2 The reports will feed into the 23/24 Annual Internal Audit Report that will be prepared at the end of the financial year. The Annual Report will provide an overall audit opinion on the adequacy and effectiveness of the governance, risk management and internal control processes, based

upon the outcome of the reviews completed during the year. This opinion will be used to feed into the Annual Governance Statement that accompanies the Annual Statement of Accounts.

4.0 Wider WMCA Implications

4.1 There are no implications

5.0 Financial implications

5.1 There are no direct financial implications as a result of this report.

6.0 Legal implications

6.1 This report will provide the Audit, Risk and Assurance Committee with assurance that it is fulfilling its functions as set out in Schedule 5A to the Local Democracy, Economic Development and Construction Act 2009.

7.0 Equalities implications

7.1 There are no implications

5.0 Other implications

5.1 Not applicable

6.0 Schedule of background papers

6.1 None

7.0 Appendices

Appendix 1 – Health & Safety

Appendix 2 – Internal Audit structure chart



Internal Audit Update Report – 04 December 2023

1 Introduction

The purpose of this report is to bring the Audit, Risk and Assurance Committee up to date with the progress made against completing delivery of the 2023/24 internal audit plan.

The Audit, Risk and Assurance Committee has a responsibility to review the effectiveness of the system of internal controls and to monitor arrangements in place relating to corporate governance and risk management arrangements. Internal audit is an assurance function which provides an independent and objective opinion to the organisation on the control environment, comprising risk management, control, and governance.

This update provides the committee with information on recent audit work that has been carried out to assist them in discharging their responsibility by giving the necessary assurances on the system of internal control.

Where appropriate each report issued during the year is given an overall opinion based on the following criteria:

| No Assurance | Limited | Satisfactory | Substantial |
|---|--|--|---|
| Immediate action is required to address fundamental gaps, weaknesses or noncompliance identified. The system of governance, risk management and control is inadequate to effectively manage risks to the achievement of objectives in the area audited. | Significant gaps, weaknesses or non-compliance were identified. Improvement is required to the system of governance, risk management and control to effectively manage risks to the achievement of objectives in the area audited. | There is a generally sound system of governance, risk management and control in place. Some issues, non-compliance or scope for improvement were identified which may put at risk the achievement of objectives in the area audited. | A sound system of governance, risk management and control exists, with internal controls operating effectively and being consistently applied to support the achievement of objectives in the area audited. |

2 Summary of progress

The following internal audit reviews have been completed or are in progress.

| Auditable area | ANA¹ Rating | Level of assurance obtained |
|--|----------------|-----------------------------|
| Internal Audit Reviews previously reported | | |
| Procurement Exemption arrangements | High | Limited |
| IR35 | High | Limited |
| Adult Education Budget | High | Satisfactory |
| External Funding Arrangements | High | Satisfactory |
| Gifts and Hospitality arrangements | High | Limited |

¹ Audit Needs Assessment rating

| Auditable area | ANA ¹ Rating | Level of assurance obtained |
|---|----------------------------|-----------------------------|
| Audit Reviews completed | | |
| Health & Safety | Medium | Satisfactory |
| Audits in progress | | Status |
| TfWM review | n/a | In progress |
| Contract management | High | Scoping of audit |
| Adult Education Budget - Procurement | High | In progress |
| Key Financial Systems Budgetary Control Accounts payable Accounts receivable General Ledger Payroll Treasury Management | n/a | In progress |

3. Audits completed this period

Health & Safety

A review of the WMCA's Health and Safety (H&S) arrangements has been completed as part of the 23/24 audit plan, with the scope of the audit seeking assurance that the H&S management in operation, aligns with the H&S ISO accreditation 45001. WMCA currently holds this accreditation and as set out in the obligations, we are required to undertake an internal audit programme which considers all requirements of the standard.

The outcome of the review has concluded with a **Satisfactory** audit opinion being issued. 1 recommendation has been made and has been accepted. This being:

• An online Health & Safety programme should be introduced for all temporary workers to access and complete mandatory training.

Further details are provided in the full audit report, provided as Appendix 1.

4 Follow-up of previous recommendations

Progress of audit actions resulting from previously reported audits are detailed in the table below.

| Progress Monitoring Update | | | | | | | |
|--|-----------------|--------------|-------------|----------------|-------|---|------------|
| | 0 "0 " | Report Issue | | Agreed Actions | | | Number |
| Auditable area | Overall Opinion | Date | Action Date | Red | Amber | | Completed* |
| Longbridge Park and Ride Income Management and Charging Arrangements | Limited | 30/03/22 | 30/11/22 | 1 | 2 | - | 3 |
| ICT Strategy | Satisfactory | 29/03/22 | 31/08/22 | - | 1 | 3 | 4 |
| Dudley Interchange | Satisfactory | 13/05/22 | 31/07/22 | - | 3 | - | 3 |

| Progress Monitoring Update | | | | | | | |
|--|------------------------------|----------------------|-------------|----------------|-------|-------|------------|
| Auditable area | 0 "0 " | Report Issue Date | Action Date | Agreed Actions | | | Number |
| | Overall Opinion | | | Red | Amber | Green | Completed* |
| Affordable Housing Delivery Vehicle | Satisfactory | 20/06/22 | 30/09/23 | - | 1 | - | 1 |
| MML | n/a | 22/06/22 | 31/12/22 | - | 1 | - | 1 |
| WM2041 | Satisfactory | 19/10/22 | 31/01/23 | - | 3 | 1 | 4 |
| Information Assurance and Cyber Security | Satisfactory | 05/01/23 | 30/09/23 | - | 5 | 13 | 17 |
| Key Financial Systems | Substantial/ Satisfactory | 03/02/23 | 31/05/23 | - | 5 | 3 | 8 |
| Payroll | Satisfactory | 09/03/23 | 06/04/23 | - | 2 | 5 | 7 |
| Procurement Exemptions | Limited | 21/06/23 | 31/12/23 | 1 | 2 | 2 | 3 |
| IR35 | Limited | 19/06/23 | 30/09/23 | 1 | 4 | - | 2 |
| Gifts and Hospitality | Limited | 22/09/23 | 31/12/23 | 2 | 2 | - | 0 |
| External Funding arrangements | Satisfactory | 25/08/23 | 31/03/24 | - | 4 | - | 0 |
| Adult Education Budget | Satisfactory | 25/07/23 | 31/07/23 | - | 1 | 3 | 4 |

^{*} The number of recommendations completed reflects the opinion of the auditee only and the position as at 31 October 2023.

The target date for delivery of audit actions has been met in most cases, with 4 actions currently recording a delay to delivery against the target date originally set. These include;

- Cyber security: A review of improved systems for the monitoring of data security has been completed with a preferred system having been determined for the automated monitoring of cyber threats. Approval is now being sought for its procurement and implementation.
- IR35: Additional resources have been obtained to support delivery of the 3 outstanding audit
 actions including the development of a framework that will set out the parameters of the
 contingent worker recruitment and IR35 process. The framework will enable all hirers across
 WMCA to administer a streamlined approach in the recruitment of contingent workers. Whilst it
 is anticipated the framework will be complete by December 2024, immediate action has been
 taken to respond to the timescales for completing IR35 requirements.

5. Delivery of the Internal Audit plan

Delivery of the Internal Audit plan continues to be monitored and current indications are showing that full delivery is unfortunately, unlikely to be achieved within year. This is due to the availability of temporary resources whilst we recruit and develop an in-house Internal Audit team, and the requirement to redirect resources to the review of the TfWM Capital programme and other unexpected matters being brought to Internal Audit's attention. Details of these are provided in the report entitled 'Update on Whistleblowing Claims'.

A review of the 23/24 Internal Audit plan is now in progress to reassess and determine if there is any change in the risk status of the planned audits in order for us to prioritise those that represent the highest risk to the organisation, and to identify those where operational processes have changed in-year resulting in the audit no longer being relevant or can be deferred to the 24/25 Internal Audit plan. The outcome of this will presented to the next meeting of this committee in January '24.

| As previously requested by Cor | mmittee, the structure of the ne | ew Internal Audit team is provided as |
|--------------------------------|----------------------------------|---------------------------------------|
| appendix 2 for information. | | |
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